



Terms and Conditions Document for the Community Champion Awards Programme:

- The Awards Programme is administered by PayPoint Network Limited
- The Awards Programme is a reward based incentive scheme with a Retailer selected based on a set of criteria
- In order to be selected based on analytics and data Retailers MUST agree to Professional PR activity support to be eligible for the Award. Refusal to participate in the PR activity will result in a Retailer being ineligible for an Award
- Only One Award from the below will be announced each quarter
- Only One Retailer will be selected each quarter for an Award
- The Awards Programme criteria is based on data analytics and performance collated by PayPoint
- The following criteria will apply to each Award.

➤ **PayPoint All-Rounder Criteria:**

- This award focuses on the overall achievements of a retailer in all areas of the business:
 - Volume of transactions
 - Product count
 - Site maturity
 - Retailer's PayPoint revenue
- This award is quarterly and will be announced in July 2026

➤ **Parcels Retailer of the Year:**

- This award focuses on the retailer who is excelling at:
 - Volume of transactions
 - Number of parcel carriers
 - Retailer's PayPoint revenue
- This award is quarterly and will be announced in November 2026

➤ **PayPoint | BankLocal Retailer of the Year**

- This award will focus on the retailer excelling at:
 - Volume of transactions
 - Degree of compliance
 - Retailer's PayPoint revenue
- This award is quarterly and will be announced in March 2026

➤ **Most Improved Retailer of the Year:**

- This award will look at similar criteria to the PayPoint All-Rounder award however will focus on improving retailers:
 - Volume of transactions
 - Product count
 - Site maturity
 - Retailer's PayPoint revenue
- This award is quarterly and will be announced in July 2027

- The Retailer who scores the highest on the relevant data analytics and performance will be chosen to receive the relevant Award.
- A Retailer who receives an Award will not be shortlisted for any further Awards in any category for the preceding 36 months
- The Community Project Sponsorship Fund will not be provided to the Retailer directly. The Retailer will nominate the relevant charity or community project and provide its contact details to PayPoint, who will vet the nominated organisation via its supplier process. In addition, the fund is reserved for:
 - local youth clubs or community projects which benefit the local community;
 - are registered as a legitimate business or charity;
 - are within the area of the Retailers location.

- PayPoint Network Limited retains the right to refuse a nomination following the supplier vetting process.